# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

### TIRUPATI

This the 19th day of December' 2023

C.G.No.61/2023-24/Kadapa Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

**Members Present** 

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

#### Between

P.Kalyan Chakravarthy Harish, Bandralla Street, Rajampet (M), Kadapa District.

Complainant

#### AND

- 1. Dy. Executive Engineer/O/Rajampet
- 2. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

#### **ORDER**

O1. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that he requested for shifting of LT line in their area from old existing damaged pole to newly erected pole but the respondents did not respond.

Comy

02. The said complaint was registered as C.G.No.61/2023-24 and notices were issued to the respondents who in turn submitted their response stating that subsequent to the complaint they have shifted the LT Line to the new poles and redressed the grievance of the complainant.

03. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.

O4. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19<sup>th</sup> day of December'2023.

CHAIRPERSON

Juny 19/12/23

Member (Finance)

Member (Technical)

Member (Independent)

## **Documents** marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

## Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.